### North Region Edition

**July 2002** 

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**Department of Workforce Services** 

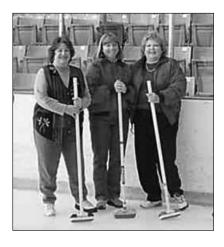
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## Department of Workforce Services and Davis County Businesses Team Up



Chris Stanger of Forthgear (right) watches as Scott Quinney from Remax (kneeling) checks the glide of the stones.



(l-r) Julie Barnes, Kathy Lieker and Debra Nordfelt of DWS.

March 19th will live in infamy as the date of the Davis Chamber Curling Shootout! Amazing things happen when employees of the Department of Workforce Services (DWS) Davis County Employment Centers (EC) and Davis county businesses team up. Great relationships and great bruises are formed. Hand in hand, we helped each other up both figuratively and literally! Most of us fell at least a half a dozen times on the ice.

After deciding it would be a good opportunity to support the Davis Chamber and local employers, DWS employees formed a curling team and set off to compete. EC managers Jean Fisher and Kathy Leiker, along with business consultants Julie Barnes and Debra Nordfelt, headed for the unknown at the Ogden Ice Sheet. As novices to curling, the first challenge was learning to play the game. It was

during this phase that Jean Fisher became our first casualty. Unable to compete, we have her to thank for the great photos. Participants were taught, trained, and helped up from the ice by the local curling team. "Curling can be done by anyone," said our coach as he pointed out a seventy-year-old member of his team. For most of us, regardless of age, we did well just to remain standing on the ice.

Curling is harder than it looks, but forming good relationships with employers is not. We all learned a lot and got to know each other better. We tend to use the services of those we know and trust. We value our employers in Davis County and thank the Davis Chamber for hosting such an enjoyable event.



# Meet Raylene Ireland, New Director of Department of Workforce Services

On Friday, April 12, 2002 Utah Governor Mike Leavitt announced that Raylene G. Ireland would be the new Executive Director of the Department of Workforce Services. At the same time he announced two other changes in his Cabinet. David Harmer, now heads the Department of Community and Economic Development and S. Camille Anthony took the helm at the Department of Administrative Services replacing Ireland.

"I have chosen to use these changes as an opportunity to reassign experienced and proven managers," said Leavitt. "I'm confident each will approach the challenges of their respective agencies with fresh insights."

Raylene Ireland served as the Executive Director of the Department of Administrative Services since 1993, overseeing eight divisions critical to the internal functions of state government such as information technology services, finance and facility management and construction. During her tenure, the state implemented the wide area network, improving productivity and making technology available to employees statewide.

"I'm very excited to be at Workforce Services. It's a new challenge for me and I plan to rely upon the team that Bob Gross has put in place," said Ireland. "I am also looking forward to touring the state and introducing myself to the staff in our employment centers and regional offices."

Ireland chairs the State Capitol Preservation Subcommittee on Planning and Preservation and has played an active role in the construction project for the Capitol campus. She currently serves on many committees and boards, including the Workers Compensation Fund Board, the Capitol Preservation Board, the National Association of State Chief Administrators, and the State Rate Committee.

Prior to her service in state government, Ireland worked in local government as the assistant to the mayor of Provo City. She has served on the Provo-Orem Chamber of Commerce and was the first woman to be elected chairperson of the Utah County Republican Party.

Ireland became a charter member of the Women In Management Council, and would later receive their "Outstanding Woman" recognition award. She was appointed to the Judicial Nominating Committee, and was the chair of the Freedom Festival Awards Gala for five years. She was also a PTA reading tutor at her children's elementary school.

From 1978 to 1985, Ireland was vice-president of Ireland and Associates, a family-run manufacturing firm. An alumna of Brigham Young University, she is married to Ward J. Ireland and currently resides in Lindon, Utah. She and her husband are the parents of seven children.

The Utah State Senate formally confirmed Raylene Ireland's appointment on April 24.

### Economic Information FREE

Discover the gold mine of economic information waiting for you on our Web site:

#### http://wi.dws.state.ut.us/employer\*

- · statewide data for Utah
- county-level economic information
- local community-level information
- occupational wage data
- entry level, average, median and middle range
- employment cost index
- consumer price index
- income
- personal and per capita; median household
- list of Utah firms by industry and area: FirmFind
- complete labor market information publications
- the latest economic news
- links to lots of other sites
- links to other states
- LMI; U.S. Department of Labor; State Tax Commission; Census Bureau; Governor's Office of Demographic and Economic Analysis; U of U Bureau of Economic and Business Research

Download, print or explore a wealth of information to help you make smart business decisions!

\* In mid-2002, this URL will change to: http://jobs.utah.gov/wi/employer



#### Save the date September 24, 2002

#### **SHRM Crossroads Conference**

"The Great Behind The Great" September 24, 2002 Golf Tournament September 27

For Registration Information Call 801-539-7495 For Display Booth Information Call 801-455-6068

### Online Unemployment Contributions Services a Hit With Employers

"If you build it they will come" not only applies to the 1989 hit movie *Field of Dreams*, it also applies to Utah's Department of Workforce Services Unemployment Contributions' Web site.

This is confirmed by the fact that one third of all new registrations are now done through the internet. Within minutes, a new employer can obtain an account number and rate. If they need to notify the department of a change of ownership, name, address, or telephone number, they can do so online and in real-time.

An even bigger hit with employers and tax preparers is the ability to satisfy their entire quarterly reporting obligations online. Quarterly wage lists, tax reports, and payments can be submitted quickly in a four-step process that gives the employer the option of authorizing an electronic funds transfer (EFT) or submitting their payment with a coupon. And immediately after submitting their report, the employer can view their transaction, as well as all prior filings, on a reporting history screen.

The popularity of internet reporting is evidenced by the results and comments received after it became available April 1, 2002. More than 2,500 employers, or 4.9 percent, filed their First Quarter 2002 report online. Twenty one percent of those are authorizing EFT payments.

"I had so much fun filing all my clients' returns. I am so impressed with the Department of Workforce Services for creating this opportunity for us to file on line. The step by step for filing is so simple that you don't realize how fast and easy it is."

- Accountant and Payroll Specialist in Provo, Utah



"Thank you, thank you,
THANK YOU! Someone finally
gets it! I loved filing my
unemployment insurance
form on your web site. The
site worked (no errors), was
efficient, was intuitive, and
was relatively pain free (as
pain free as filing payroll tax
reports can be anyway)!"

John W. Daniels

"I realize that you probably don't hear a thank you very often. So I am saying thank you. Thank you for helping put food in my children's mouths, and thank you for keeping them healthy with medical insurance. I am a single mother that is trying to become independent by working 40 hours per week and without your help I would not be able to succeed."

**Heidi Tulin** 

"I always appreciate being able to work with your staff members, but yesterday Alana Stewart went above and beyond her expected responsibilities to help an individual with great needs. Thank you for your willingness to work so well with our agency and for the flexibility of your employees to 'do something different' to help those in need."

Kathryn Monson, Program Director, CAPSA



- \* Recruiting employees?
- \* Trying to retain good employees?
- \* Trying to decide on pay increases for next year?
- \* Want to know what the going rate is for a certain occupation?

This information is FREE and is just a mouse click away on the DWS Economic Information web site: http://jobs.utah.gov/wi Click on "Occupational Wage Information" and sample our wage "buffet." Be sure to bookmark the site for quick, easy access any time.

Utah Department of Workforce Services Executive Director's Office 140 East 300 South Salt Lake City, UT 84111

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#### **North Region**

# "Employment Law" Seminar A Big Success

The Logan Workforce Services Office and the Bridgerland Society of Human Resource Managers (SHRM) Chapter recently joined together to co-sponsor a business seminar on Employment Law. The seminar was held on May 15, 2002 at the Coppermill Restaurant. John W. Golom from the Utah Labor Commission Anti-discrimination and Labor Division addressed such topics as: fair employment law, overtime, payment of wages, giving out references, records retention, employment of minors, and other wage/hour information.

Representatives from many local businesses attended the seminar, as did a number of SHRM members. The information was very informative and well received by all. Much thanks to Mr. Golom who came on his own time to make the presentation.

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